

**Notice Inviting Expression of Interest (Eoi)  
Tender No. JAP-IT/2023/Eoi-1**

1. On behalf of Government of Jharkhand, JAP-IT invites Expressions of Interest (Eoi) from experienced, Nationalized Banks doing Agency business with RBI for Govt of Jharkhand to provide integrated Payment Gateway Solution Under 'Jharkhand e-Procurement Project (<https://jharkhandtenders.gov.in>)' for payment of EMD and Tender Cost through e-Procurement portal "<https://jharkhandtenders.gov.in>".
2. JAPIT, on behalf of Government of Jharkhand invites sealed proposals including Technical & Commercial Bids from competent and eligible bidders.
3. The following table provides a quick overview of the key activities and some important information about this tender.

SN	Particular	Details
1.	EOI Reference No.	JAP-IT/2023/Eoi-1
2.	Tender issuing Authority	Jharkhand Agency for the promotion of Information Technology
3.	Name of the Project	To provide integrated Payment Gateway Solution Under 'Jharkhand e-Procurement Project ( <a href="https://jharkhandtenders.gov.in">https://jharkhandtenders.gov.in</a> )' for payment of EMD and Tender Cost
4.	Cost of the Tender document	Rs. 1,000/- ; A Demand Draft in favor of CEO, JAP-IT, payable at Ranchi.
5.	Date of commencement of issue of tender document	01/03/2023
6.	EOI Document Can be Downloaded from <a href="https://jharkhand.gov.in">https://jharkhand.gov.in</a> or may be obtained from Jap-IT Office	<b>From</b> 01/03/2023 10:00 PM <b>To</b> 15/03/2023 during office hours
7.	Bid Submission Start Date & Time	06/03/2023 1:00 PM
8.	Last date & Time For online submission of Bids	15/03/2023 3:00 PM
9.	Date & Time of opening of Technical Bids	15/03/2016 3:30 PM
10.	Date of Technical Presentation	To be intimated through email or telephone No. to be supplied by the bidder.
11.	Date of opening of Commercials Bid	Will be announced later
12.	Address of Communication/Submission of Proposals	JAP-IT, Engineers Hostel No. – 1, Near Golchakkar, Dhurwa, Ranchi-834004 Tel: 0651 – 2401044, 2401067
13.	Contact E-mail Id	ceo.japit@jharkhandmail.gov.in osd.japit@jharkhandmail.gov.in and risha.choudhary@gmail.com
14.	Contact Person	CEO JAP-IT

4. A copy of the EOI document should be downloaded from <http://www.jharkhand.gov.in> and may also be obtained from JAP-IT office

Sd/-  
CEO, JAP-IT

## 1. General Information

**Purpose of this EoI:** The objective of this EOI is to sign a Memorandum of Understanding (MoU) with successful bank, who would provide integrated Payment Gateway Solution Under 'Jharkhand e-Procurement Project (<https://jharkhandtenders.gov.in>)' for payment of EMD and Tender Cost.

## 2. Scope of Work

The high-level tasks to be carried out by the firm that will be awarded the tender will include:

1. Review of business and system requirements for the payments gateway.
2. Configuration of the Bidder's payment platform to meet Jharkhand e-Procurement system(<https://jharkhandtenders.gov.in>) requirements.
3. Integration to the Jharkhand e-Procurement system and Jharkhand Online Government Receipts Accounting System (JeGRAS) developed by NIC with the Bidder's payment platform.
4. Maintenance of the electronic payment service to ensure availability of at least 99.982% on a quarterly basis.
5. Provision of 24/7 Support on issues raised regarding payments.

## 3. Terms of Reference

- a. Jharkhand e-Procurement System (<https://jharkhandtenders.gov.in>) is developed by NIC.
- b. Presently 130+ Departments/Organizations/Autonomous body of Govt. of Jharkhand are using the Jharkhand e-Procurement System.
- c. Opening of Current/Saving Accounts in the name of the concerned Department for EMD and Tender Cost, without the stipulation of minimum balance and without the stipulation any charges of any kind and any incidental charges, handling charges and collection charges.
- d. Opening of any other accounts on the request and in the name of the respective State Department / Autonomous body / PSU / Directorates of Govt. of Jharkhand from time to time.
- e. Providing Net Banking facility to all the accounts that are maintained in the name of the State Department / Autonomous body / PSU / Directorates by the bank.
- f. To supply Cheque Books, Statement of Accounts, Pay in slips at free of cost as and when request is made by the concerned State Department / Autonomous body / PSU / Directorates of Govt. of Jharkhand.
- g. To provide e-Payment services for the payment of EMD and Tender Cost. E-Payment services shall include the payment through banks payment aggregator/ Payment service provider with Debit/ Credit Card of Master and Visa and also through RTGS/ NEFT / Internet Banking of major banks (at least 15 Banks).
- h. Banks can create virtual codes mapped to a virtual account or any other mechanism for this purpose.
- i. Banks shall provide re-directing facility for existing Jharkhand e-procurement portal of <https://jharkhandtenders.gov.in> for payments.
- j. The Bank shall furnish Management Information Reports on daily basis and also on monthly. The reports shall be furnished in mutually agreed formats including soft copies of the reports.
- k. The Services envisaged under this EoI is for a period of two years at the same terms and conditions of the agreement subject to satisfactory performance of the services by the Bank.
- l. Any modifications or additions to the MOU shall be with mutual consent of the Department and the Bank.
- m. MoU can be terminated/short closed by giving one month notice by JAP-IT in case better and more efficient proposal are available in the market or for any other reason. JAP-IT is not bound to give any reason for short closure.
- n. The bank shall nominate a Senior Executive supported by competent team to provide all services under this EoI, for effective co-ordination and attending to the requirements informed from time to time by JAP-IT.
- o. In case of any changes in RBI regulations etc. the bank shall bring to the notice of JAP-IT for effecting changes in the terms & conditions of the MoU.

- p. A separate mechanism should be established for issues resolution for any issues related to the services provided by the banks under this EoI.
- q. Resolution time for any service-related issues should be done within 1 Days so as to enable uninterrupted services to the Bidders.

#### 4. Technical Qualification Criteria

SN	Qualification Criteria	Supporting Document
1.	Tender Cost Rs. 1,000/- ; A Demand Draft in favor of CEO, JAP-IT, payable at Ranchi.	Demand Draft
2.	Nationalized Banks doing Agency business with RBI for Govt of Jharkhand	Bidder should provide valid documents documentation
3.	Bidder should have at least 5 branches within State of Jharkhand.	
4.	Bidder should have similar Experience at least five (5) large organizations where payment services are provided (include contact details of persons at the organizations).	
5.	Payment Aggregator/ Intermediary proposed to be used by the bidder should be a 'payment systems' operators authorized by the Reserve Bank of India.	
6.	The Payment system provider proposed by the bidder should have at least one globally accepted certification for information security like VeriSign etc.	
7.	The Payment system provider proposed by the bidder should be certified for PCI DSS (Payment Card Industry Data Security Standard).	

#### 5. Technical Presentation:

- All the technically bidder would be essentially required to make a presentation to the evaluation committee.

#### 6. Commercial Offer:

- The Commercial offers should cover all the scope mentioned in this EoI
- Proposal shall be valid for 180 Days from the date of submission

#### 7. Process of Selection of Service Providers

- a) Bids would be evaluated as per the process defined in EoI.
- b) The Evaluation Committee will open the Technical Offers s of all the bidders in the presence of the representatives of those bidders who would like to be present at the time of such opening and will examine the same. The evaluation committee shall evaluate the bids based on the documents submitted.

#### c) Technical Presentation:

The Evaluation Committee will call for the technical presentations among only technically qualified bidders to demonstrate the methodology and proposed solution as per the time, date and place, decided by JAP-IT. Such demonstration of the methodology and proposed solution shall be viewed by Evaluation Committee of JAP-IT. The evaluation committee shall evaluate the bidder's basis on the proposed approach, methodology and proposed timeliness.

#### d) Opening of Commercial Bids:

The Evaluation Committee will open the Commercial Offers of only qualified bidders in the presence of the representatives of the bidders who choose to attend, at the time, date and place, as decided by the JAP-IT.

## 8. Procedure for Submission of EoI

The bidder will submit the response to the EOI in single packet which should contain below-mentioned documents in different envelopes. This packet is to be super scribed with Reference Number, Due Date and the note in the wordings **“DO NOT OPEN BEFORE 03:30 pm on 10/03/2016”**:

- (ENVELOPE- I): Technical Offer
- (ENVELOPE- III): Commercial Offer

The cover containing Technical offer should be put in single separate sealed envelope clearly marked as “EOI Reference No:- JAP-IT/2023/EoI-1 OF JAP-IT”.

The cover containing Commercial offer should be put in single separate sealed envelope clearly marked as “EOI Reference No:- JAP-IT/2023/EoI-1 OF JAP-IT”.

The packet thus prepared should also indicate clearly the name, address, telephone numbers and email id of the Bank for future references.

The offer should be page numbered and appropriately flagged and must contain the list of contents with page numbers. Any deficiency in the documentation shall result in the rejection of the Bid.

## 9. Important Note:

- The complete document. is available on the aforesaid official web site of the Jharkhand Government (<https://jharkhand.gov.in>) and a link of the same is also available on the official web site of the JAP-IT <https://japit.jharkhnad.gov.in>.
- Every interested bank is requested to go through such detailed document and then submit the EoI, after thoroughly understanding the terms and conditions and eligibility criteria etc.
- Any offer/EoI received after the last date prescribed in this document for receipt of bids, shall be straightaway rejected and no intimation shall be given in this behalf to the person concerned.
- The copy of this document may also be obtained, in person, during office hours on from 27/02/2023 to 10/03/2016 by paying an amount of Rs. 10,000/- by way of Demand Draft in favor of CEO, JAP-IT, payable at Ranchi.
- In case such person downloads the said document from the website, the cost of d document i.e. Rs. 10,000/- (Rupees ten thousand) should be paid along with the technical bid and any tender document downloaded from the website or copied, if received without the cost of Rs.10,000/- shall be summarily rejected.

Sd/  
CEO, JAP-IT